- 1. Which Control Panel applet shows basic information about your computer and provides links to configure system properties?
  - Action Center
  - System b.
  - Problem Reports and Solutions C.
  - Performance d.
  - Administrative Tools
- Which of the following accurately describe the Administrative Tools available in Control Panel? (Choose all that apply.)
  - Most are MMC consoles.
  - You can schedule tasks.
  - You can change the screen resolution.
  - You can change power options.
  - You can manage device drivers.
- Which Control Panel applet is a centralized panel to view security and maintenance information for Windows 7?
  - Action Center
  - System
  - Windows Firewall
  - Parental Controls
- Which Control Panel applet allows to install and remove optional components of Windows 7?
  - Default Programs
  - System b.
  - c. Programs and Features
  - d. Desktop Gadgets
- A \_\_\_\_\_ is a type of Windows application that runs in the background without user intervention.
- Which Control Panel applet lets you control the size of fonts? (Choose all that apply.)
  - Taskbar and Start Menu
  - Folder Options b.
  - Fonts
  - Ease of Access Center
  - Display
- While speech recognition can operate without any configuration, you can train it to more accurately recognize your voice. True or False?
- \_\_ administrative tool is used to configure data sources for applications that require access to a database.
- Which of the following are found in Administrative Tools? (Choose all that apply.)
  - **Event Viewer**
  - Windows Memory Diagnostic
  - Computer Management

- d. Installed Programs
- e. Task Scheduler
- 10. You can build a customized MMC console by adding \_\_\_\_\_\_ to the console.
- 11. Which MMC access mode allows users to create new windows, but prevents them from viewing some of the console tree?
  - a. Author mode
  - b. User mode—full access
  - c. User mode—limited access, multiple window
  - d. User mode—limited access, single window
- 12. Which snap-ins are available in Computer Management? (Choose all that apply.)
  - a. Task Scheduler
  - b. Folder Options
  - c. Services
  - d. Security Configuration Management
  - e. Device Manager
- 13. Which tasks can you accomplish using the Services administrative tool? (Choose all that apply.)
  - a. Stop a service
  - b. Configure a service to start automatically
  - c. Configure the credentials for a service
  - d. Schedule the time when a service will start
  - e. Configure the dependencies for a service
- 14. A \_\_\_\_\_\_ is software used to manage communication between hardware components and Windows 7.
- 15. To find a list of hardware components certified to run on Windows 7, you should consult the Hardware Compatibility List. True or False?
- 16. Which task can you perform in Device Manager? (Choose all that apply.)
  - a. Determine which devices do not have a driver loaded
  - b. Disable devices
  - c. Install new hardware
  - d. View hardware resource configuration
  - e. Roll back device driver
- 17. In Device Manager, a device with a red "x" is missing the correct driver. True or False?
- 18. With a signed device driver, which of the following can Windows 7 do? (Choose all that apply.)
  - a. Determine if a driver has been modified
  - b. Determine if a driver has been adequately tested
  - c. Determine if the publisher is valid
  - d. Determine if the driver is 32-bit or 64-bit
  - e. Automatically download updates
- 19. Which legacy devices are no longer supported in Windows 7?
  - a. ISA devices
  - b. PCI devices

- c. Plug and play devices
- d. USB devices
- e. Game controllers
- 20. Hybrid sleep is a combination of which ACPI power states? (Choose two.)
  - a. S0
  - b. S3
  - c. S4
  - d. \$5
  - e. G3
- 21. Away Mode puts the computer in which ACPI power state?
  - a. S0
  - b. S3
  - c. S4
  - d. S5
  - e. G3
- 22. Which requirements must be met to use the Aero Glass display theme? (Choose all that apply.)
  - a. Minimum 256 MB of RAM on the video card
  - b. Support for WDDM
  - c. Support for DirectX 9.0c
  - d. Do not use Windows 7 Starter Edition
  - e. Computer is certified as "Designed for Windows 7"
- 23. Which display setting can cause users to get headaches if it is not configured correctly?
  - a. Screen resolution
  - b. Color depth
  - c. Refresh rate
  - d. Desktop background
  - e. Color scheme
- 24. The primary purpose of a screen saver is to prevent screen burn in. True or False?
- 25. Windows 7 supports attaching more than two monitors to a computer and extending the desktop across all of them. True or False?

## **Case Projects**



## Case Project 3-1: Mobile Users

All of the sales people in Hyperactive Media Sales use laptops, so that they can take their applications and data on the road to client sites. One of the sales people, Bob, has a docking station so that his laptop easily connects to a printer and external monitor when he is in the office. What should you do to ensure that Windows 7 uses the proper device drivers when Bob is in and out of the office?

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